

EASYNET INTERACTIVE (001224414-A)

Privacy Policy

Effective Date: 19 August 2026

1. Information We Collect

Depending on the services you use, Easynet Interactive may collect your name, contact details, business information, account information, domain registration information, billing and transaction information, IP addresses, device and browser information, server logs, support communications and other information you voluntarily provide.

Payment information may be processed by third-party payment providers. Easynet Interactive generally does not store complete credit card or banking credentials on its own systems.

2. How We Use Information

We use information to create and manage accounts, provide hosting and domain services, process payments, provide support, maintain system security and performance, detect fraud and abuse, send service notifications, improve our services, comply with legal obligations and protect our rights and systems.

3. Hosting Customer Data

Customers may store website files, databases, email messages and other information on our infrastructure. We do not routinely inspect customer content except where reasonably necessary for technical support, security, abuse investigation, legal compliance or protection of our infrastructure and customers.

Customers remain responsible for content and personal information collected or processed through their own websites and applications.

4. Domain Registration Information

Domain registration may require information to be submitted to the applicable registry, registrar or registry operator. Publication or availability of domain registration information is subject to the applicable registry or registrar policies.

5. Cookies

We may use cookies and similar technologies for login sessions, preferences, functionality, analytics and security. Disabling cookies may affect certain website functions.

6. Disclosure of Information

We do not sell or rent customer personal information. Information may be disclosed where reasonably necessary to domain registries and registrars, payment providers, infrastructure and security providers, professional advisers, law enforcement or government authorities where legally required or permitted, or to investigate fraud, abuse and security incidents.

7. Data Security

We take reasonable technical and organisational measures to protect personal information. No Internet transmission or electronic storage system can be guaranteed completely secure. Customers are responsible for protecting their account credentials and applications.

8. Data Retention

We retain information for as long as reasonably necessary to provide services, maintain business and financial records, resolve disputes, enforce agreements, comply with legal requirements and protect legitimate business interests.

9. International Transfers

Some infrastructure, technology providers, registries or service partners may process or store information outside Malaysia. We take reasonable steps appropriate to the circumstances to protect information and comply with applicable requirements.

10. Privacy Requests

Subject to applicable law and verification requirements, you may request access to or correction of personal information and may make enquiries or complaints regarding its handling.

11. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version published on our website will apply from its stated effective date.

12. Contact

Privacy enquiries may be submitted through the official contact details published on <https://easynet.my>.

Contact Information

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